

Daily limit: request changes in a few steps

www.sparkasse-kraichgau.de/online

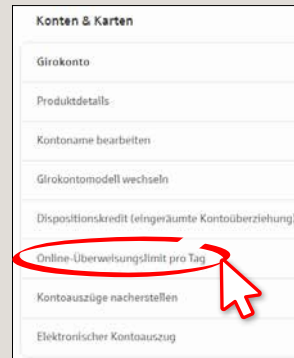
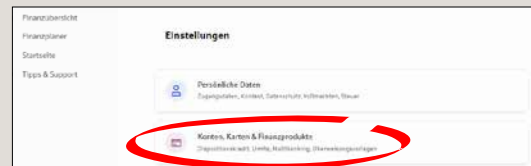


You can reduce the daily limit for online banking, or temporarily increase it for 3 days to make one-time, extraordinarily high payments.

1 Log in to your online banking account.
Attention! You have to release the login via push-TAN or chipTAN if necessary.



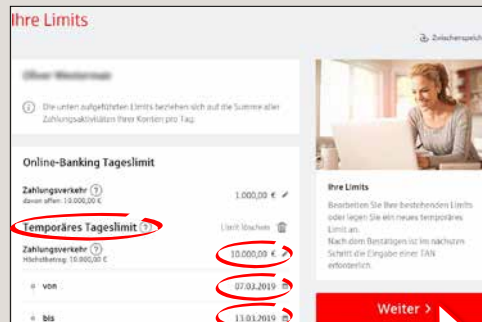
2 Click “Settings” (bottom left) -> “Accounts, Cards & Financial Products” -> “Daily Online Transfer Limit”.



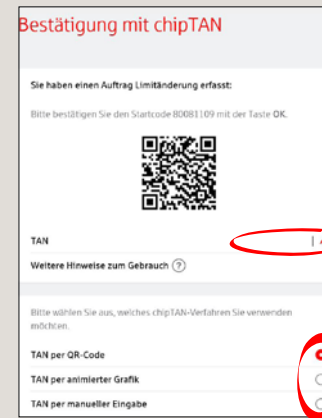
3 Enter your date of birth and the card number (not the account number!) of your Sparkasse Card (debit card). Then click “Continue”.



4 Set the required temporary daily limit (maximum: EUR 30,000) and the time frame (start/end) for which the limit needs to be increased (maximum: 3 days from the day on which it is increased). Confirm the data you have entered by clicking “Continue”.



5 Confirm the request by entering a TAN (in this case: chipTAN-QR) and click “Continue”.



6 Done – You will receive a notification on the successful changes to the daily limit.



DO YOU HAVE ANY FURTHER QUESTIONS? WE ARE HAPPY TO HELP YOU.

Central service number: You can contact us at 07251 77-0 on Mon-Fri from 8 a.m. to 7 p.m.

Further information on our online services can be found at: www.sparkasse-kraichgau.de/online

YOU CAN ALSO CONTACT US AT:

Online banking support for private customers
Phone: 07251 77-3666
Service hours: Mon-Fri from 8 a.m. to 6 p.m.